



## 1 HOW THIS SECURITY+PLUS PMA PROTECTS YOU

In return for your payment, NESNA\*, the Administrator/Provider, will authorize a participating Nissan dealer to perform the service(s) and replacement of the parts listed and described in the Exhibit of this PMA, as applicable to the vehicle which is covered by the PMA. Please refer to the Exhibit for coverage information.

\*Nissan Extended Services North America, GP, P.O. Box 685004, Franklin, TN 37068-5004, Tel. 615-725-1000.

## 2 YOUR PMA TERM

**This PMA applies during the term shown in the Application/Declaration.** This PMA begins at the time the PMA is sold and the odometer reading on that date.

**This PMA continues until the expiration date or vehicle mileage listed in the Application/Declaration is reached,** or until the performance of the final maintenance service covered (listed in the Exhibit) by the term of this PMA as provided in the Application/Declaration, whichever is earlier.

“Odometer Reading,” which appears in the Application/Declaration, means the actual number of miles which the vehicle has been operated since manufacture as indicated on the vehicle’s odometer, **unless the odometer is/has been broken, has been replaced or has been tampered with.** In such a situation, NESNA will make a good faith calculation of the total actual number of miles of vehicle operation since manufacture based on the information available. If ever the odometer is tampered with, and/or is inoperative, so that the vehicle’s total actual number of recorded miles of operation since manufacture cannot be accurately determined by NESNA, this PMA will be void. Odometer reading reflects the mileage based upon the recording device and numerous factors, and may not reflect the actual distance traveled.

## 3 WHAT IS COVERED

Refer to the Exhibit for coverage afforded by this PMA, up to the time/mileage term limit (whichever occurs first) listed in the Application/Declaration.

## 4 WHEN THESE SERVICES MAY BE PERFORMED

The routine maintenance services described in the Exhibit of this PMA should be performed at the time and mileage intervals specified. The number of services you can receive is based on the maintenance interval. Services can be used at any time, until you have used all your available services or your contract expires by time of mileage, whichever comes first.

## 5 SCHEDULED MAINTENANCE SERVICE COVERAGE

Please refer to the Exhibit for specific items and intervals. For details relating to the expiration of your PMA, refer to Section 2.

## 6 PARTS/FLUID REPLACEMENT

This plan covers replacement of engine oil and oil filter. Replacement of covered parts/fluids will be made with Genuine Nissan or Nissan-approved replacement parts. Please refer to the Exhibit for parts/fluids covered. This plan pays for oil changes using engine oil specified in your Owner’s Manual. Your Nissan dealer may offer you alternative oils; or Genuine Nissan Ester Oil, neither of which is covered by this PMA, but is available for the additional cost of the alternative oil at the time of each oil change.

## 7 HOW TO RECEIVE SERVICES

- **Return the vehicle to the selling Nissan dealer or any participating Nissan dealer.**
- **Keep this PMA available in your vehicle.**

**These services must be performed by your selling Nissan dealer or by any participating Nissan dealer in the U.S. (including Alaska and Hawaii, but excluding U.S. Territories). If you require assistance in locating the nearest participating Nissan dealer, visit <https://www.nissanusa.com/dealer-locator> or call Nissan Consumer Affairs**

at 800-NISSAN-1. Services performed at any other service facility are not covered under the terms of this PMA and will NOT be eligible for reimbursement.

## 8 NO DEDUCTIBLE

No deductible is required for any parts or services eligible under this plan.

## 9 WHAT IS NOT COVERED

Any items not listed in the Exhibit for your type of plan and vehicle are not covered. Maintenance otherwise covered by this PMA which is required due to incidents caused by operating the vehicle in severe usage conditions such as pulling a trailer or other vehicle that exceeds Nissan's recommendation or exceeding the maximum Gross Vehicle Weight (GVW) of the vehicle is not covered by this PMA. (See your Owner's Manual.) This PMA does not cover incidental or consequential damages including but not limited to loss of the use of the vehicle, rental vehicle, storage charges, lost wages, inconvenience, and commercial loss.

No refunds will be given for maintenance not performed at the prescribed intervals, or for maintenance services that do not apply to a particular vehicle.

## 10 NOT A WARRANTY

THIS PMA IS NOT A WARRANTY, AN EXTENSION OF A NEW VEHICLE WARRANTY, OR AN IMPLIED OR GENERAL WARRANTY, AND IT IS NOT PROVIDED OR SOLD AS A CONDITION OF, OR INCLUDED WITH, THE SALE OF THE VEHICLE. This PMA is a "Service Contract" as defined in Federal law and is sold only as a separate product apart from the vehicle itself. (See 15 USCS SEC. 2301 (8).) BY ENTERING INTO THIS PMA, YOU DO NOT WAIVE ANY APPLICABLE WARRANTIES. Be sure to read this PMA carefully so that you understand the difference in coverage between your Warranties and this PMA. FURTHER, you are advised that there are various state and Federal laws that protect your interests. If a problem cannot be resolved with NESNA, then you may have other rights and remedies available.

## 11 STATE-SPECIFIC INFORMATION

Please read the state amendatory endorsements below, which apply to the state in which the dealer You purchased this PMA from is located.

**Alabama:** Cancel fee is \$25. **Alaska:** Cancel fee is \$50 or 7.5% of the unearned portion of the PMA price, whichever is lesser. **Arizona, Illinois, Iowa, Maine, New Hampshire, New Mexico, Wisconsin:** Cancel fee is \$50 or 10% of the PMA price, whichever is less. **North Carolina:** Cancel fee is \$50 or 10% of the pro rata refund, whichever is less. **Arizona:** Transfer fee is \$25. **Arizona, Arkansas, Idaho, New Hampshire:** Claims will not be deducted from any refund issued under this PMA. **Florida, Georgia, Oklahoma:** Cancel fee is \$50 or 10% of the unearned portion of the PMA price, whichever is lesser. **Florida:** Transfer fee is \$40. **Nevada:** Cancel fee is \$25. Transfer fee is \$25. The cost of claims paid or services provided will not, under any circumstances, be deducted from any refund issued under this PMA.

**Washington:** Cancel fee is \$25. Transfer fee is \$25.

**California:** Nissan Extended Services North America, GP, P.O. Box 685004, Franklin, TN 37068-5004, Tel. 615-725-1000, CA PMA License #0E81392. NESNA is the sole obligor under this PMA and is solely responsible for payment of or reimbursement for all covered claims. If any promise made in this PMA has been denied or has not been honored within 60 days after your request, you may contact the California Department of Insurance at 800-927-4357 or access the department's Internet Web site ([www.insurance.ca.gov](http://www.insurance.ca.gov)).

The language "Claims within the first 90 days and/or 3,000 miles of the effective date are subject to review and/or denial for a pre-existing condition. NESNA reserves the right to reject any application or contract for any reason at its discretion upon return of the full amount paid" is deleted in its entirety.

This PMA is a "Service Contract" as defined in Federal law.

Under Section 2 Your PMA Term, replace "If ever the odometer is tampered with, and/or is inoperative so that the vehicle's total actual number of recorded miles of operation since manufacture cannot be accurately determined by NESNA, then this VSC will be void" with "**If ever you or a repair facility discover that your vehicle's odometer is inoperable through no fault of your own (as determined by reviewing diagnostic trouble codes, reviewing CARFAX reports specifically for odometer inconsistencies, etc.), then you must have it repaired within 30 days.**"

Cancel: Replace Section 12 Cancellation in its entirety with the following:

You or a person authorized by You may cancel this PMA by submitting a written cancellation request to Your selling dealer as listed under the Application/Declaration. If you cancel this PMA within 60 days (the free-look period, from

the date You purchase this PMA), then You will receive a full refund less any paid claims. After 60 days, a pro rata refund will be based on mileage driven (**vehicle mileage at the time cancellation is to be effective is required**), less a processing fee of \$25 or 10% of the PMA purchase price, whichever is less. Any refund will be paid or credited to You within 30 days of receipt of Your cancellation request.

(a) NESNA may cancel this PMA within 60 days under the following conditions:

- (1) Notice of cancellation is mailed to You postmarked before the 61st day after the date the PMA was sold by the selling dealer.
- (2) NESNA provides You with a refund equal to the full purchase price stated in this PMA within 30 days from the date of cancellation, less any paid claims.
- (3) This PMA ceases to be valid no less than 5 days after the postmark date of the notice.
- (4) The notice states the specific grounds for the cancellation.

(b) NESNA may cancel this PMA after 60 days for nonpayment by you, conditioned upon each of the following:

- (1) Notice of cancellation is mailed to You.
- (2) This PMA ceases to be valid no less than 5 days after the postmark date of the notice.
- (3) The notice states the specific grounds for the cancellation.

(c) NESNA may cancel this PMA after 60 days for material misrepresentation or fraud by You, conditioned upon each of the following:

- (1) Notice of cancellation is mailed to You
- (2) Any refund will be paid within 30 days of the date of cancellation, and will be calculated based on the greater of the time in force or mileage driven compared to the total time or mileage of Your term.
- (3) The notice states the specific nature of the misrepresentation.

(d) If NESNA cancels this PMA it is liable for any claim reported to NESNA if the claim is reported prior to the effective date of cancellation and is covered by this PMA. You are deemed to have reported a claim if You have completed the first step required under this PMA for reporting a claim.

Transfer: Fee is \$25.

## 12 CANCELLATION

You or a person authorized by You may cancel this plan at any time, and for any reason, by submitting a written cancellation request which includes the mileage (signed Odometer Statement or recent service record) of the vehicle at the time the cancellation is to be effective, and mailing this information to Your selling dealer as listed in the Application/Declaration, or directly to NESNA, P.O. Box 685004, Franklin, TN 37068-5004.

NESNA and/or the Lienholder may cancel this plan if: a) Your vehicle is a total loss or repossessed, or b) Your odometer has been stopped or changed during the term of this plan, or c) the registered vehicle has been used in any manner not covered by this plan. If NESNA and/or the lienholder cancels this plan, then the refund will be calculated in accordance with the paragraph below, but You will not be charged a processing fee. Any refunds due to cancellation by NESNA will be paid within 30 days of the effective date of cancellation.

If You, NESNA and/or the lienholder cancel this PMA within 60 days from its effective date, then You will receive a full refund, less any paid claims. If You cancel this PMA after 60 days, then the refund will be calculated based on the greater of the time in force or the mileage driven compared to the total time or mileage of Your term, and a processing fee of \$50 (or as noted in Section 11 State-Specific Information) will be deducted from the refund. Any refunds owed due to cancellation by You or the Lienholder will be paid or credited within 30 days of the date NESNA or Your selling dealer receives notice of Your request for cancellation.

**No refunds will be given for maintenance not performed at the prescribed intervals, or for maintenance services that do not apply to a particular vehicle.**

If this PMA was financed, then the refund will be paid to the lienholder unless proof of lien payoff is submitted. For questions, please contact Your selling dealer or call 800-NISSAN1.

## **13** TRANSFER REQUESTS

This PMA is for the benefit of the Purchaser and applies only to the vehicle listed in this PMA. However, this PMA may be transferred to subsequent owners of the covered vehicle in the case of a private party sale only, and if all of the following conditions are met:

1. The vehicle's service records are current and indicate that the vehicle was maintained in accordance with Nissan's recommendations. If service records are not available, NESNA may require the vehicle to be inspected and serviced at an approved repair facility at the owner's expense to ensure the vehicle has been properly maintained. If the inspection and service disclose abnormal vehicle conditions, the transfer request may be rejected. This determination shall be within the sole discretion of NESNA.
2. The transfer request is made within 30 days of change in ownership.
3. The transfer information and the appropriate signatures are provided in Section 14 Transfer Certificate.
4. A transfer fee of \$50 (or as noted in Section 11 State-Specific Information), payable to NESNA, is included with the transfer request. Payment may be by check or money order.

NESNA cashes all checks upon receipt, but that does not constitute an approved transfer request. NESNA reviews all submitted documents, as well as other information such as vehicle history file, to determine whether or not to approve your request. It is NESNA's sole discretion to approve or deny a transfer request. If your request is denied, then your fee will be refunded.

**14** TRANSFER CERTIFICATE

VIN: \_\_\_\_\_ Policy #: \_\_\_\_\_

Original Policyholder Name: \_\_\_\_\_ Date of Transfer: \_\_\_\_\_ Odometer at Transfer: \_\_\_\_\_

New Policyholder Name: \_\_\_\_\_ New Policyholder Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Telephone: \_\_\_\_\_

I have read and understand all the terms and conditions listed above:

Signature of Former Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of New Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Your transfer request must include the following:

- Current and new PMA holder signatures
- Transfer date and mileage
- Current PMA holder’s signature on the transfer request form OR copy of Power of Attorney and signature of that person who is authorized to sign for the current PMA holder
- Change of Ownership documents (at least one of the following: copy of title, registration application, or Bill of Sale; and signed Odometer Statement on that date)
- Transfer fee, by personal check or money order, payable to ‘Nissan Extended Services North America’ or ‘NESNA’. Refer to Sections 11 & 13 for certain state-specific transfer fee information.

Mail the items listed above, a copy of this Transfer Certificate and your transfer fee payment to:

NESNA  
P.O. BOX 685004  
FRANKLIN, TN 37068-5004

If you have any questions, please contact Nissan Consumer Affairs at 800-647-7261.

**BASIC MAINTENANCE**

**EXHIBIT**

Service #	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>
Miles	7,500	15,000	22,500	30,000	37,500	45,000	52,500	60,000
Months	6	12	18	24	30	36	42	48

<b>Covered services</b>								
Replace engine oil and filter	▪	▪	▪	▪	▪	▪	▪	▪
Rotate tires <sup>1</sup>	▪	▪	▪	▪	▪	▪	▪	▪

Service #	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>
Miles	67,500	75,000	82,500	90,000	97,500	105,000	112,500	120,000
Months	54	60	66	72	78	84	90	96

<b>Covered services</b>								
Replace engine oil and filter	▪	▪	▪	▪	▪	▪	▪	▪
Rotate tires <sup>1</sup>	▪	▪	▪	▪	▪	▪	▪	▪

<sup>1</sup>If applicable